

Annexure 'A'

Subject: Reply of CUH on the queries raised by the bidders during the Pre-bid Meeting held on 09/02/2026.
 Name of Equipment: - LED Fluorimeter for the Department of Physics & Astrophysics.

Sr. No.	Name of firm	Reference to NIT No. CUH/E&GA/HEFA/C IC/2025-26/36	Bidder's comment/observations	Reply from CUH/technical Committee
1.	Quantalase Enterprises Pvt. Ltd.	Warranty As per tender documents	I. Warranty We request your consideration to allow a standard warranty period of one year instead of three years. We generally offer a one-year warranty, which is more economical for the buyer. Extended warranty or Annual Maintenance Contract (AMC) options can be availed at an additional cost upon completion of the standard warranty period.	One year standard warranty and one year AMC
		Payments As per tender documents	II. Payment Terms Upon receipt of the purchase order, we will be submitting a Performance Bank Guarantee. In this context, retaining an additional 10% payment for the warranty period may not be justified. We kindly request you to reconsider the payment terms.	No Change



<p>MSME- Related Clarifications As per GOI regulations</p>	<p>III. MSME-Related Clarifications We are a micro-scale company registered under MSME. Kindly clarify the following:</p> <ul style="list-style-type: none"> a. Whether we are exempted from submitting the Earnest Money Deposit (EMD). b. Whether any turnover relaxation is applicable for MSME-registered firms. <p>For your reference, we are attaching a copy of our Udyog Aadhaar registration certificate.</p>	<p>As per GOI regulations</p>
<p>Demonstration and Training As per tender documents</p>	<p>IV. Demonstration and Training The instrument is user-friendly, and we can provide technical assistance and user support through video conferencing or telephonic communication whenever required. Mandatory four on-site visits for demonstration during the first two years of the warranty period may significantly increase the bid price. We therefore request you to kindly reconsider this requirement.</p>	<p>One Onsite visit for demonstration and training is required for first time. Later on onsite visit will be required within warranty period, if technical assistance through video conferencing or telephonic communication doesn't resolve the problem.</p>

